

cognia

Spring 2021 Post-Test Administration DTC Meeting

Agenda

- NAEP
- Testing Overview
 - Spring 2021 Online Testing Summary
 - Online Tests completed
 - Testing Breaches
 - Operating System Usage
 - Risk Mitigation
- General Discussion
 - What Went Well & Opportunities for Improvement
 - New in 2021
 - Service Desk Calls
 - Irregularity Logs
 - Test Materials Administration
 - Returning Materials
 - DocuSign
 - Key Dates for Reporting
- Coming in 2022!

- WIDA
- College Board/SAT
- ACT

OK State Department of Education Office of Assessments

- Christy McCreary, Executive Director of State Assessments
- □<u>Sarah Dunn</u>, Assistant Executive Director of State Assessments
- □<u>Kurt Johnson</u>, Director of Mathematics Assessments and Monitoring
- □<u>Catherine Boomer</u>, Director of ELA & Social Studies Assessments
- □<u>Samantha Sheppard</u>, Science Assessment Specialist
- Delva Bird, OAAP Specialist
- □<u>Molly Brown</u>, Coordinator

- Rebecca Logan, Executive Director of National & International Assessments
- □<u>Daniel Ruhl</u>, Executive Director of English Language Proficiency
- □<u>Janna Corn</u>, Director of English Language Proficiency Assessment
- □<u>Yuseli Freire</u>, English Language Proficiency and Monitoring Specialist
- □<u>Susan Viles</u>, Assessment Monitoring Specialist



Cognia & eMetric

Liz Garcia, Lead Program Manager, Cognia
 Sarah Owens, Senior Program Manager, Cognia
 Robin Petrowicz, Program Manager, Cognia

Dixie Knight, Vice President, eMetricAarti Jagtap, Project Manager III, eMetric

College Board CCRA: SAT

□ Joshua Romberg: Director K-12 jromberg@collegeboard.org

Peter Griffin: Director, Outreach and Implementation <u>pgriffin@collegeboard.org</u>

Aixa Julias: Digital Testing Implementation Manager

Sarah Thaler: Senior Director, Customer Engagement

CCRA: ACT

Terry Feltes, Senior Program Manager

□ <u>Jessie Nelson</u>, Project Coordinator



NATIONAL ASSESSMENT OF EDUCATIONAL PROGRESS

OKLAHOMA

NAEP Update Post-Assessment District Coordinator Training Rebecca Logan, Executive Director of NAEP & International Assessments Oklahoma State Department of Education – Assessments Division

What is NAEP...



- The National Assessment of Educational Progress (NAEP), often called The Nation's Report Card, is the largest nationally representative and continuing assessment of what students know and are able to do in various subjects.
- NAEP is a congressionally mandated project of the National Center for Educational Statistics (NCES).
- Unlike state assessments, NCES administers the same assessment in every state, providing educators, policy makers, and parents with a common measure of student achievement allowing for comparison among states.



- NAEP assesses students at grades 4 and 8.
- Student samples are representative of all students in the state at each grade.
- NAEP uses a sample of schools and students. Not every school is selected for NAEP and in many cases, not every student in selected schools are selected to participate.
- NAEP report cards provide overall national and state results, as well as results for different demographic groups. (In some cases, district-level results.)





- In November 2020, the National Assessment Governing Board (NAGB) voted to postpone NAEP 2021 due to the pandemic.
- NAEP will be conducted in 2022. Districts and schools will be notified in September.
- Schools originally sampled for 2021 will automatically participate in NAEP 2022 along with additional schools.
- Assessment window: January 24 March 4, 2022
- Postponed Age-17 Long-term Trend will be conducted March 21-May 21, 2022. (14 schools, students age-17)

NAEP Information



- The NAEP website: <u>http://nces.ed.gov/nationsreportcard</u>
- For NAEP results: <u>http://nationsreportcard.gov</u>
- The NAEP features many tools and applications designed to provide quick and easy access to NAEP data, examples of the types of questions students answer, performance comparisons, and more: http://nces.ed.gov/nationsreportcard/about/naeptools.aspx

Follow NAEP:







Rebecca Logan, Executive Director of NAEP Oklahoma NAEP State Coordinator Rebecca.Logan@sde.ok.gov (405) 522-8728

Oklahoma School Testing Program Online Assessments





Spring 2021 Online Testing Summary

OSTP Grades 3-8 (Math, ELA, & Science)

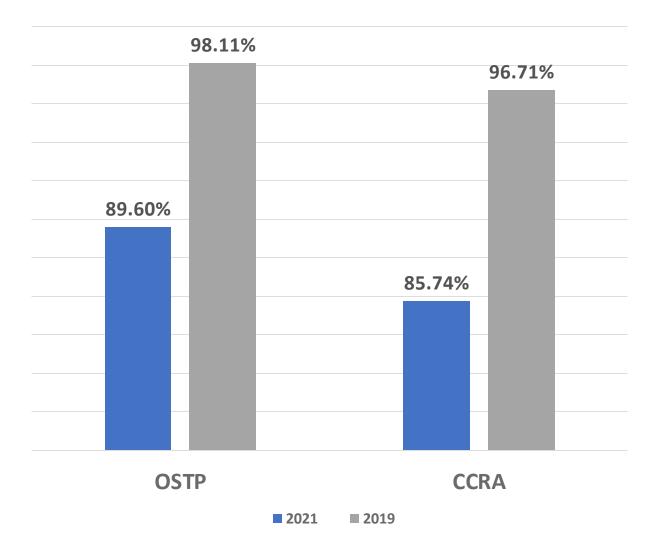
Total number of test sessions scheduled: 1,546,897
Total number of test sessions completed: 1,386,001
Percentage of test completion: 89.60%

CCRA Grade 11 (Science & U.S. History)

Total number of test sessions scheduled: 198,332
Total number of test sessions completed: 170,045
Percentage of test completion: 85.74%



Spring 2021 Percentage of Tests Completed





*2021 includes OSTP Grades 3-8 and CCRA Grade 11 Science & U.S. History *2019 includes OSTP Grades 4-8 and CCRA Grade 11 Science & U.S. History

Breach Administrations

2018 Breach		2019 E	2019 Breach		2021 Breach	
Total	288	Total	1,137	Total	596	

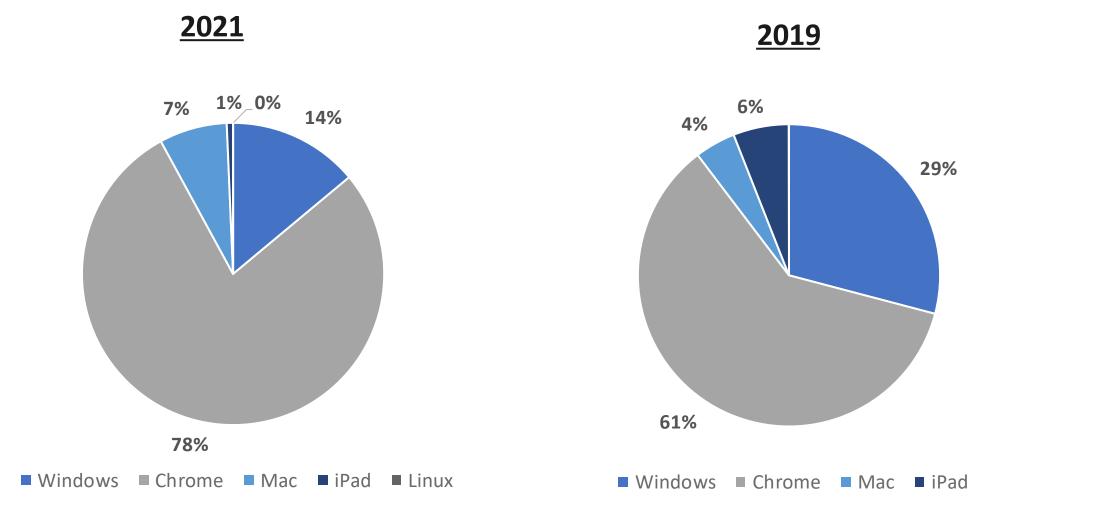


Spring 2021 Online Testing Fast Facts

- Operational Test with highest scheduled rate:
 - Grade 8 Math (51,620 tests scheduled with 46,520 completed)
- Operational Test with highest completion rate:
 - Grade 3 ELA (93.09%; 48,990 scheduled with 45,610 completed)
- Breach Test with highest scheduled rate:
 - Breach Grade 6 ELA (270 tests scheduled with 89 completed)
- Most active testing week of the window:
 - April 12th 16th



Operating System Usage



C

*For 2019, Linux usage was 0.02%.



Risk Mitigation

- Site Readiness Testing
 - 2009 Organizations
 - 1014 Participated (~50%, 2019: ~51%)
 - 786 Certified



Improvements for Next Year!

Component	Issue	Solution
Kiosk	When students use the Highlighter tool, they were able to copy text from a passage and paste into open response items using Ctrl C/Ctrl V.	The Highlighter tool will be refactored to prevent this behavior for Spring 2022 administration.



Sunsetting Operating Systems for Next Year

- MacOS 10.13
- Ubuntu 16.04.3
- Fedora 27
- iOS 12.4
- Chrome OS 74-79



New Features Implemented for Spring 2021

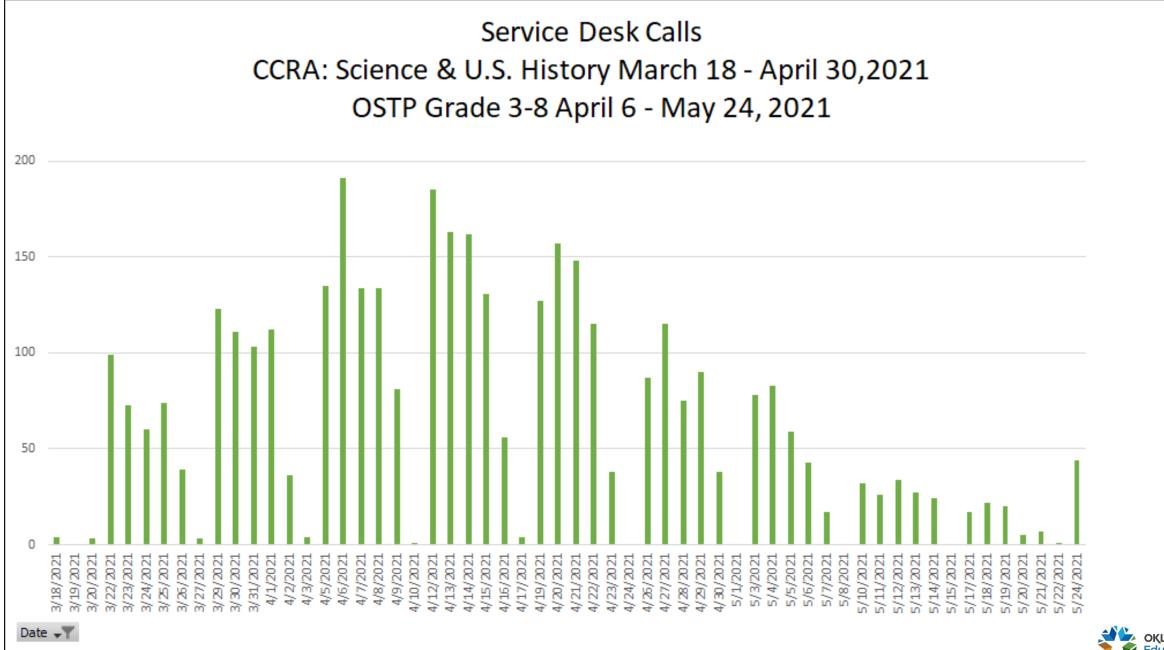
- Ability to delete classes
- Ability to upload classes at district level
- Ability to export a list of students who are not scheduled to take a test
- Ability to view all the test sessions that the student is assigned to and status of each test session
- Access to a Practice site for DTCs, BTCs to practice creating students, classes, and scheduling test sessions year-round
- When an item contains more than one stimuli and the student scrolls on the stimulus, the stimulus tabs will remain locked at the top of the screen so that they are always visible to the student



New in 2021

- G3 ELA Online Readiness Tool
- G3 ELA Online Administration
- Test Administrator and Test Proctor Modules on OKEdge
- Test Administrator Manual Recordings
- Roving Test Proctor
- Assessment Update Zoom Meetings
- Assessment Open Office Hours Meetings
- Spanish Text-to-Speech on Chromebooks
- OSDE Email "Temperature Check" of Tests Scheduled







Service Desk Calls

Top Ten Ticket Categories by Volume

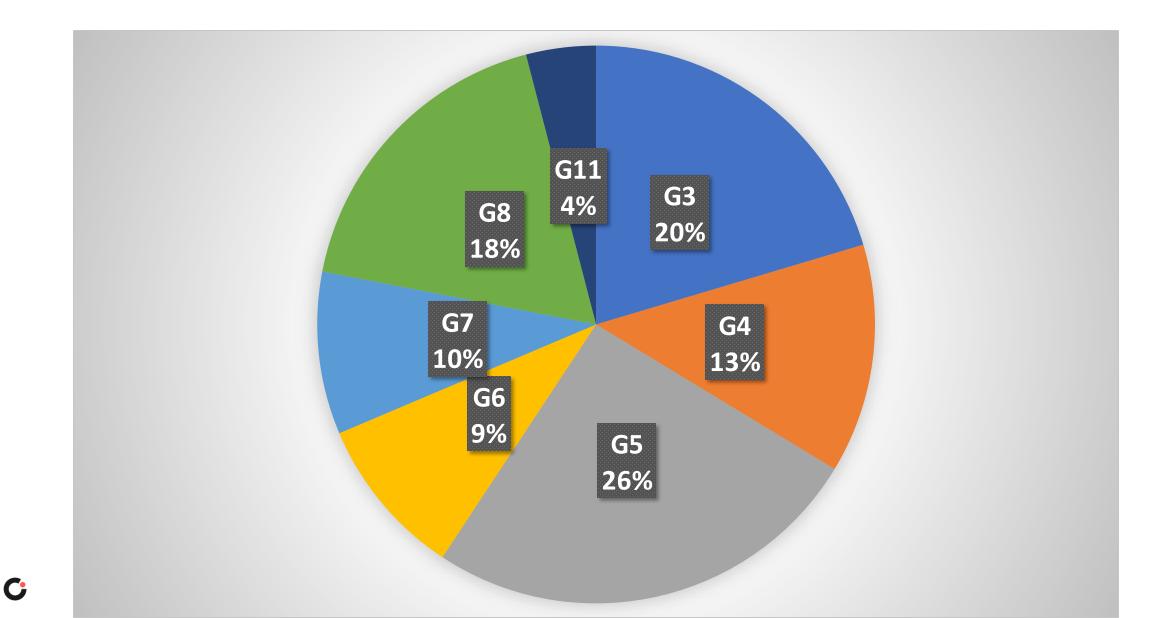
Category	💵 % of Total
Online Testing	43%
Student Enrollment	24%
Manage Users	10%
Test Administration	6%
Shipping	5%
Technical Issue	4%
Materials	3%
Orders	2%
General Information	2%
Training	1%
Grand Total	100%

Top 10 Ticket Sub-Categories by Volume

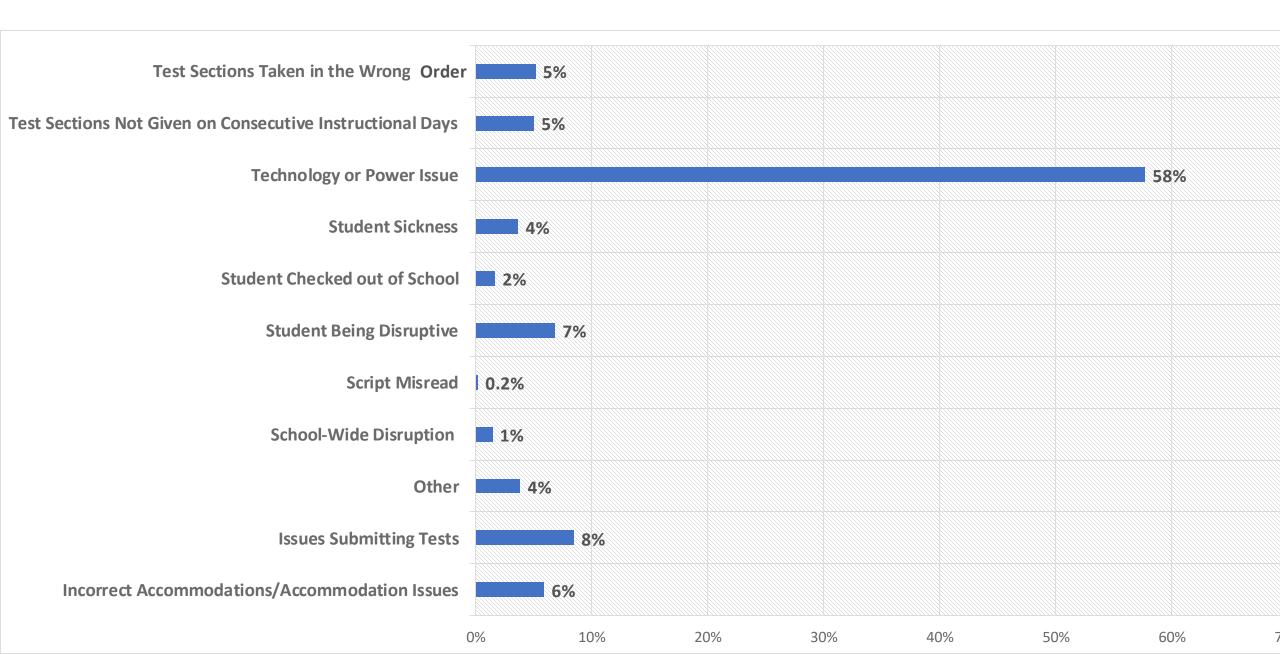
Category	💶 % of Total	
Student Transfer	19%	
Test Sessions	19%	
Edit Student Account Inform	at 10%	
General Information	10%	
Unlock Test	8%	
Test Status	8%	
Tools & Accommodations	8%	
Username	7%	
Security Form	6%	
Add Student	6%	
Grand Total	100%	



Irregularity Log 2021 By Grade



Irregularity Log 2021 By Type



Test Material Shipments 2021

- Improvements
 - Return service method for CCRA and OSTP
 - ✓Instructions for Returning Materials Provided in Grade Spans
 - \checkmark OSTP materials all returned with overnight labels in one box.
 - \checkmark OSTP flat boxes sent for Grade 3 only.
 - >No more separate return service labels!
 - \checkmark CCRA materials all returned with one ground label in one box.
- Feedback
 - Initial Ship Date During Spring Break



Key Dates for Reporting

Early RSA Reporting in the OSTP Portal	May 24, 2021
Preliminary Data in the OSTP Portal	June 30, 2021
Final Reports in the OSTP Portal	August 18, 2021
Final Reports in the Parent Portal	August 18, 2021

*For districts being monitored, all monitoring documents are due June 23, 2021.



New Next Year

- DTC 101 Webinar
- Assessment Monitoring Specialists
- OKEdge Enhancements:
 - One module will train both TAs and TPs.
 - Module will be organized by Site & District .
 - Monitoring Documents will be collected through OKEdge.

AND...









Oklahoma Alternative Assessment Program (OAAP) Testing

Subject	Grades	Percentage
ELA	3-8 & 11	85%
Mathematics	3-8 & 11	85%
Science	5,8,&11	83%
Social Studies	11	84%
Overall	3-8 & 11	84%



2020-2021 WIDA ACCESS Assessment

- Due to the pandemic and subsequent changes in local service models, the ACCESS assessment window was extended and open from January 11 to June 11, 2021
- This extension was intended to provide LEAs the maximum amount of flexibility in ensuring the greatest number of EL students were provided the opportunity to demonstrate English language proficiency and exit EL status



Current Testing Status

- As of May 23, approximately 91% of ACCESS online testers had completed all four domains of their assessment (51,080)
- With time remaining in the assessment window, and eventual inclusion of paper-only testers, OSDE ultimately predicts a 93-94% participation rate for the 2021-2022 ACCESS



Provisional Reporting

- As the extended test window required a shift in the final reporting timeline, DRC will release provisional scoring data at the close of ACCESS assessment on June 11
- These scoring data *should* include any student who completes all four domains of their ACCESS Online assessment and/or whose paper materials are received by DRC by May 28
- Note that these scoring data are provisional in nature and may change in final reporting



Band Exit Status

- As students were able to both participate in ACCESS assessment and OSTP assessment, the Band Exit Process will again be in place for Band Exit appeals based on 2020-2021 WIDA and OSTP assessment scores
- The Band Exit submission window is tentatively scheduled for the second and third weeks of September



Oklahoma Digital CCRA: SAT with Essay



CollegeBoard SAT

Review of 2020-2021

Digital SAT[®] Administration 2021

Testing Window #1

Testing Window #2

Testing Window #3

Joshua Romberg

May 26, 2021

SAT School Day Score Release - Students

Student Access to Scores

- 1. Students will need a College Board account to view their scores.*
- 2. Direct students to

https://studentscores.collegeboard.org a nd log in.

3. Click sign up to register for an account if they don't already have one.

Digital Testing Window	Student Score Release Beginning on
#1 March 24-26	April 16
#2 April 13-15	May 5
#3 April 27-29	May 20

Some scores may be released later for reasons that may include participation in the accommodated testing window or investigation of a test day irregularity that requires additional attention. Additional scores will be released on a rolling basis.

SAT School Day Score Release - Educators

Educator Access to Scores in the College Board Reporting Portal

Educators will be able to view SAT scores through the College Board K-12 Reporting Portal. The reporting portal consists of two areas:

- Report Center: allows educators to configure and run online reports, apply filters for data analysis, print student reports, and find student registration information
- Download <u>Center</u>: provides access to downloadable files of scores

Digital Testing Window	Educator Score Release Beginning On	
#1 March 24-26	June 1	
#2 April 13-15		
#3 April 27-29		

Educator scores cannot be released until the Oklahoma State Department of Education has a chance to review preliminary student information. This ensures that students are reported to the correct schools for accountability purposes.

Fall 2021 Opportunity Statewide Student Choice

SAT[®] School Day 2021 Administration Dates

Wednesday, October 13

Thursday, October 28

PSAT/NMSQT® 2021 Administration Dates

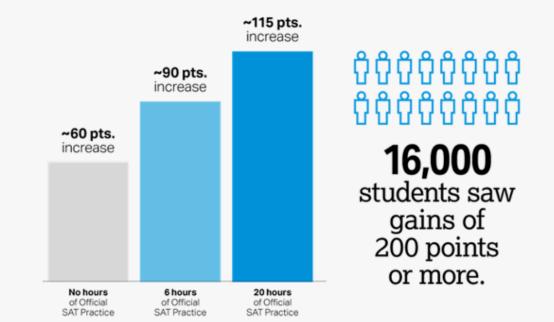
Primary: Wednesday, October 13

Saturday, October 16

Alternate: Tuesday, October 26

Official SAT Practice on Khan Academy

- **20 hours of practice** on Official SAT Practice is associated with a <u>115 point</u> PSAT- to- SAT gain.
- Remind students to link their College Board and Khan Academy accounts to access their personalized practice plan.
- Free Counselor Resources:
 - Official SAT Practice Coaching Tools
 - Official SAT Practice Educator E-Module



Free, personalized SAT practice from the makers of the SAT and Khan Academy.

Connection to Over \$350M in Scholarships



Fall 2021: Recognition Programs



Key Deadlines

SAT® School Dov

SAI® School Day	
Accommodations Deadline	8/24/21
Ordering Deadline	9/15/21
#1 Test Date	10/13/21
Window to Order Makeup Materials	10/13/21-10/15/21
#2 Test Date	10/28/21
Student scores for Test Date #1	Beginning 11/4/21
Scores for Test Date #2	Beginning 11/19/21

Schools can order for just the October 28 Test Date if needed.

Key Deadlines

PSAT/NMSQT®

Deadline to order early.	6/25/21	6/25/21	Primary PSAT/NMSQT test day	10/13/21
		Deadline to return answer sheets from	10/14/21	
Deadline to complete SSD testing accommodations requests.	8/17/21	10/13 test.		
		Saturday PSAT/NMSQT test day	10/16/21	
Deadline to submit orders for the preadministration option.	8/18/21	Deadline to return answer sheets from 10/16 test.	10/18/21	
	9/15/21	Schools testing on 10/26 receive all	10/20/21	
decrease test materials.		test materials.		
		Alternate PSAT/NMSQT test day	10/26/21	
Preadministration deliveries arrive no later than this date.	rive no 9/22/21	Deadline to return answer sheets from	10/27/21	
	10/29 test day.			
Schools testing on 10/13 and 10/16 receive test materials	10/6/21	October scores available to educators online.	Late November	

$\boldsymbol{\heartsuit}$ CollegeBoard

College Board Representatives

Joshua Romberg: Director K-12 jromberg@collegeboard.org

Peter Griffin: Director, Outreach and Implementation pgriffin@collegeboard.org

Aixa Julias: Digital Testing Implementation Manager

Sarah Thaler: Senior Director, Customer Engagement



Spring 2021 ACT® Testing Overview & Discussion

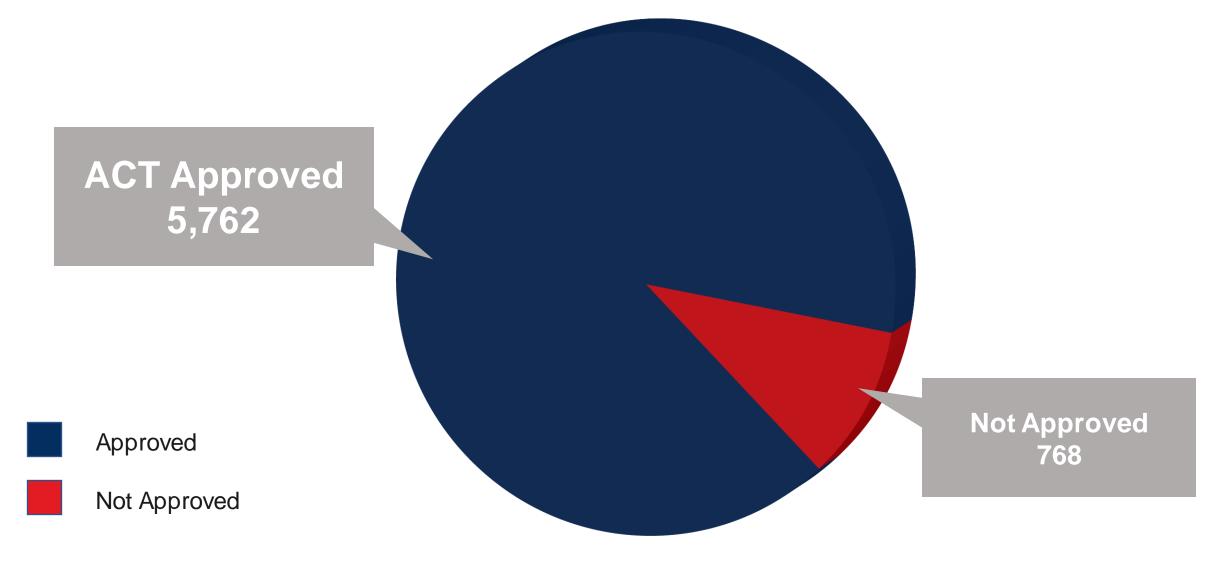
Oklahoma

ACT Statistics

- 437 Oklahoma Schools administered the ACT
- Over 36,000 or approx. 99% of Oklahoma students were successfully tested online
 - Over 9,500 seniors were tested during the senior test option
- ACT approved 5,762 accommodations and 790 EL support requests



ACT Approved Accommodations Requests





Top Reasons Accoms Requests Denied

- 1. A requested accommodation conflicts with a previously or currently approved accommodation and cannot be approved.
- The requested testing accommodation must be regularly used in the classroom for tests, and confirmed on the examinee's IEP, 504 or Official Accommodation Plan for in-school use.
- **3**. The accommodations being requested may be provided to the examinee on a locally approved basis during the state or district-wide administration of the ACT.
- **4.** The requested accommodation is not listed on the examinee's IEP, 504 Plan or official accommodations plan.



Email Communications

- ACT Sent 13 Emails from
 October through April
- Over 98% of our emails were delivered
- Only 72% were opened
- Of those opened, only 26% clicked on the links within the emails.





Customer Care Statistics

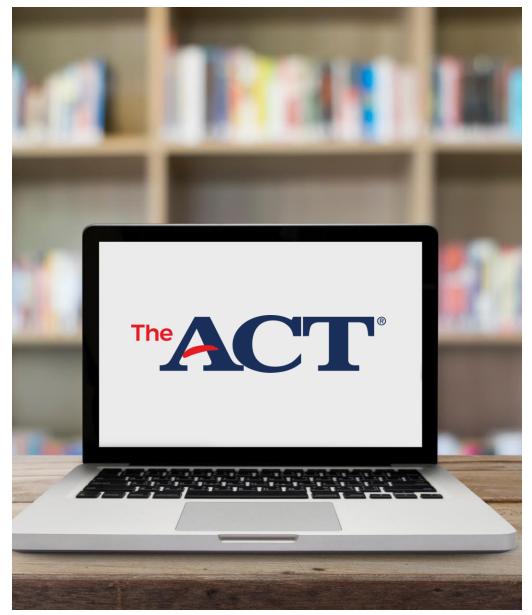
- Average wait times was 8:27

 and average call time was 9:34
 during pre-test and testing
 window
- Over 3,700 calls from Oklahoma from February to May.
- Over 1,200 of the calls were during the online window.



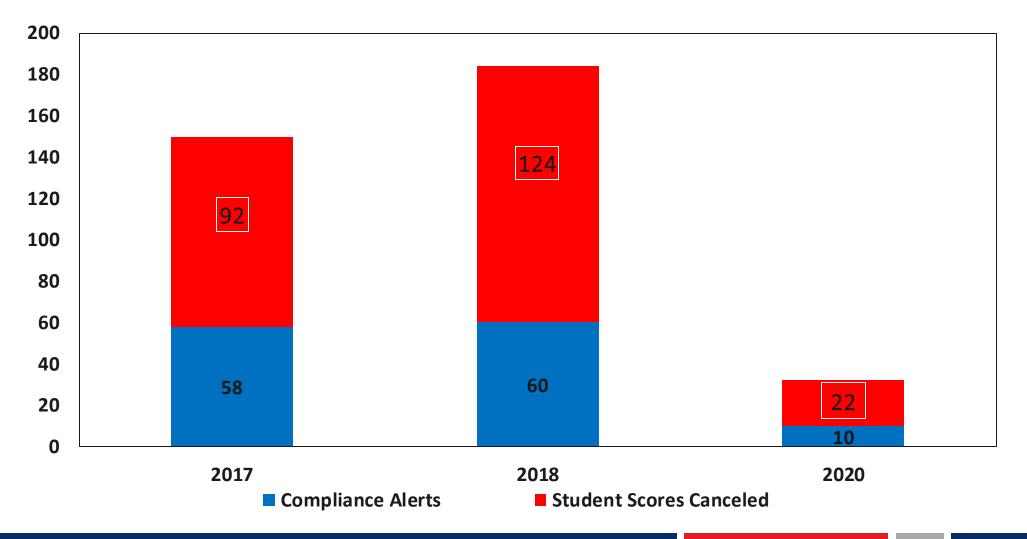
Online Testing

- Overall, a successful experience in Oklahoma.
 - There were 3 sites with internet issues due to harsh winter weather that were moved to approved paper testing.
- Nearly all technical issues could have been prevented by completing the site readiness steps according to ACT guidelines.





Compliance Issues and Score Cancelations





Online vs. Paper

ACT Research Supports Online Testing Validity and Equity

- ACT has conducted extensive research and studies to ensure online testing is equal to paper-based testing.
- Please see The ACT[®] Technical Manual, found on ACT.org, for extensive details on the research and studies that ACT has conducted to ensure equality in testing across modes.

https://www.act.org/content/dam/act/unsecured/documents/ACT_Technical_Manual.pdf



Most Common Errors	How To Avoid
3005 - Another application attempted to take control away from TestNav	Disable all automatic application launching per p. 3 of the <i>Technical Guide</i> .
1009 - Network Connection issue	While this can happen unexpectedly, ACT has wireless network best practices listed on p. 18 of the <i>Technical Guide</i> to help minimize interruption.
8026 - Unable to connect to the proctor caching computer. Please contact your administrator.	This can be detected through both the App Check and the Mock Administration.
3105 - Chromebook attempting to use app but is not in kiosk mode	Follow Chromebook setup instructions, starting on p. 20 of the <i>Technical Guide</i> .
8029 - App is out of date	Be sure to download the latest version. If the app is already on the student machine, check to ensure it's the latest version.



ACT Reporting

- Aggregate reporting and data files will be posted in PearsonAccess^{next™}.
- The first district level data file will be posted on June 1, 2021.
- The final data file will be posted no later than June 21, 2021.
 - Note: This will overwrite the June 1 file in the system.
- District and school level aggregate reports will be posted no later than July 6, 2021.
- All reports should be downloaded and saved locally for your use. Reports will be accessible through PearsonAccess^{next} until mid-October.





What Worked and What Didn't?

- Emails from ACT
- ACT Customer Support Call Centers
- ACT OK Website
- Training Webinars
- Schedule of Events document
- Test Administration manuals and instructions

Thank you for ALL that you do!

You are ROCK STARS!

Another ACT Testing Year in the Books!!

GREAT JOB!!



Comments / Questions?

ACT-hosted State Testing Website: www.act.org/stateanddistrict/oklahoma

Department	Phone	Email
Test Administration	800-553-6244 ext 2800	www.act.org/stateanddistrict/contactus
Accommodations and Supports	800-553-6244 ext 1788	ACTStateAccoms@act.org
Call Center Hours: Monday – Friday 7am – 5pm CT During Testing Window: 6am – 6pm CT		

