

Oklahoma School Testing Program

Post-Test DTC Meeting

May 18, 2026



OKLAHOMA
Education



Agenda

- OSTP 2026 Review
- The numbers
- Troubleshooting
- Monitoring
- Summer Workshop
- Looking ahead: Legislation

OSTP 2026

This testing window

- Huge shift in OSTP in August ~ then back to state summative plan in October/November
- Assessment Update Zoom Webinars (November – March)
- Deadlines listed on SDE Communications
- Support from Assessment Monitoring Specialists Susan Hickey and Susan Viles
- Deactivated users in the Cognia portal
 - Former employees; untrained DTCs
- Three ACT windows
- Communicate to districts with low testing percentages
- Remote Proctoring

OSTP 2026: The numbers

Office of Assessments Calls
(March 24 – May 13): 2,556

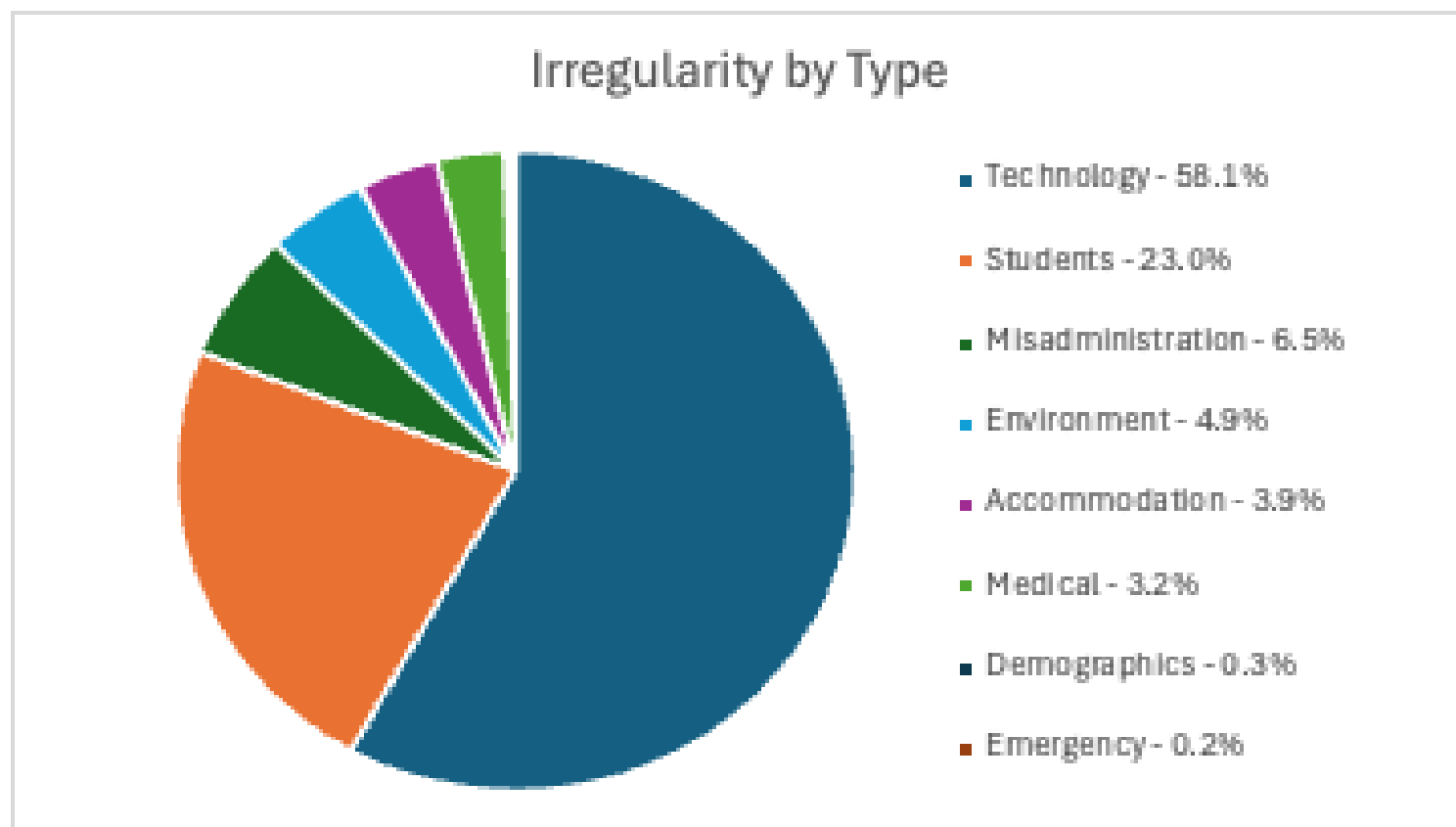
Emails: 2,530

EME and INV requests: 1,476

Irregularities submitted &
reviewed: 9,327

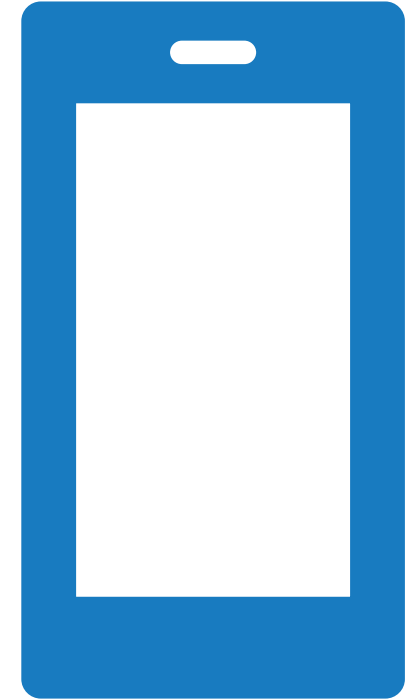
NSA (NS1 and NS2)
Applications Processed: 1,573

Irregularities



Invalidations

- Accommodation issues
- Cell Phone Usage
- TA/TP behavior
- Technology issues



Troubleshooting

- Many students did not have the proper embedded accommodations marked BEFORE enrolling them into a test session.
- Once you move them into a testing session, a test form is assigned to them automatically. If you click the accommodation button after moving them into the testing session, they will not receive that accommodation as their test form was already assigned.

Troubleshooting (continued)

- Missed deadlines:
 - ACT Accommodations Request was due in **February**, depending on the Test Date selected. We communicate this out in our update webinars. ACT also sends out emails and does a targeted Accommodation webinar.
 - Non-Standard Accommodation window to submit applications always runs from **December 1 – February 1**.
 - Testing windows are different for CCRA, ACT, and OSTP 3-8.
 - These are always listed on our assessment calendar posted on our [home page](#).
 - This calendar is posted in August.

Troubleshooting (continued)

- Aside from calls to unlock tests or with questions about submitting invalidations, most of the calls SDE fielded were about technology issues this year.
 - Please remember to direct these calls to the vendor first (Cognia or ACT).
 - Please remember to follow all technological specifications.
 - Most complaints about technology this year were due to utilizing older applications, older versions of Chrome, or not locking down updates.
 - Again, it is imperative that IT directors follow the specifications from the vendors.

AAMP

- Most on-site monitoring went smoothly.
 - Thank you for being so welcoming!!
 - Please send us updated calendars when your testing changes.
- Remember to submit your desk monitoring documentation in CANVAS.
 - A checkmark means that the item was submitted, NOT that it is acceptable. Someone will contact you via CANVAS or email if there need to be changes.
- Submit documentation separately per section.
- Read the Exemplars.
- All documentation is due **JUNE 12, 2026.**
- Questions? Contact us!

Summer Workshop



ITEM REVIEW WORKSHOP

- Grades 3-8 ELA & Math
- Grades 5, 8, & 11 Science
- Grade 11 US History
- Accessibility 3-5
- Accessibility 6-8; 11
- **June 8-12**
- Virtual

Coming Soon

- Changes in testing due to recent legislation :
 - [SB 1632](#) * (goes into effect 2026-2027): extends career-readiness assessments to tenth grade (ACT WorkKeys offered to 10th-12th grades).
 - [HB 4359](#) (goes into effect 2026-2027): state assessments for grades 3-8 administered the last four weeks of a district's school year.
 - [SB 1778](#) (goes into effect 2027-2028): requires school districts to administer the third grade ELA OSTP to second grade students. This bill also provides for third grade retention.

**awaiting the Governor's approval*

Please contact us!

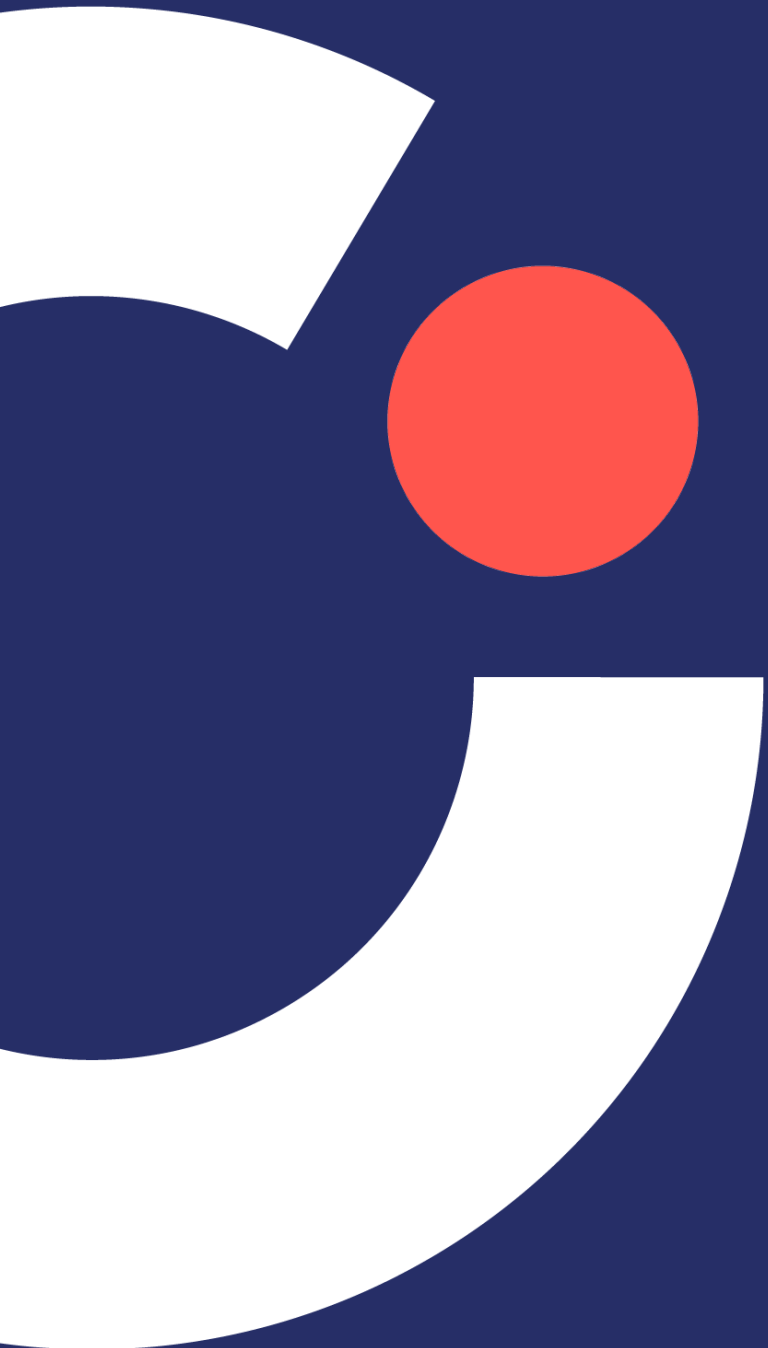
- If you have any further feedback as to what went well – and what did not – during the Spring 2026 OSTP administration, please send your feedback to assessments@sde.ok.gov.
- If you have any suggestions for improvements, we would like to hear from you as well.
- Thank you for all your hard work and patience!

THANK YOU!!



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Cognia

Agenda

- Cognia
 - Test Window Summary
 - Breach Administration
 - Tests Completed with OS
 - Reporting Key Dates
 - Service Desk Calls
 - Test Material Shipments
 - Test Security Forms & Canvas

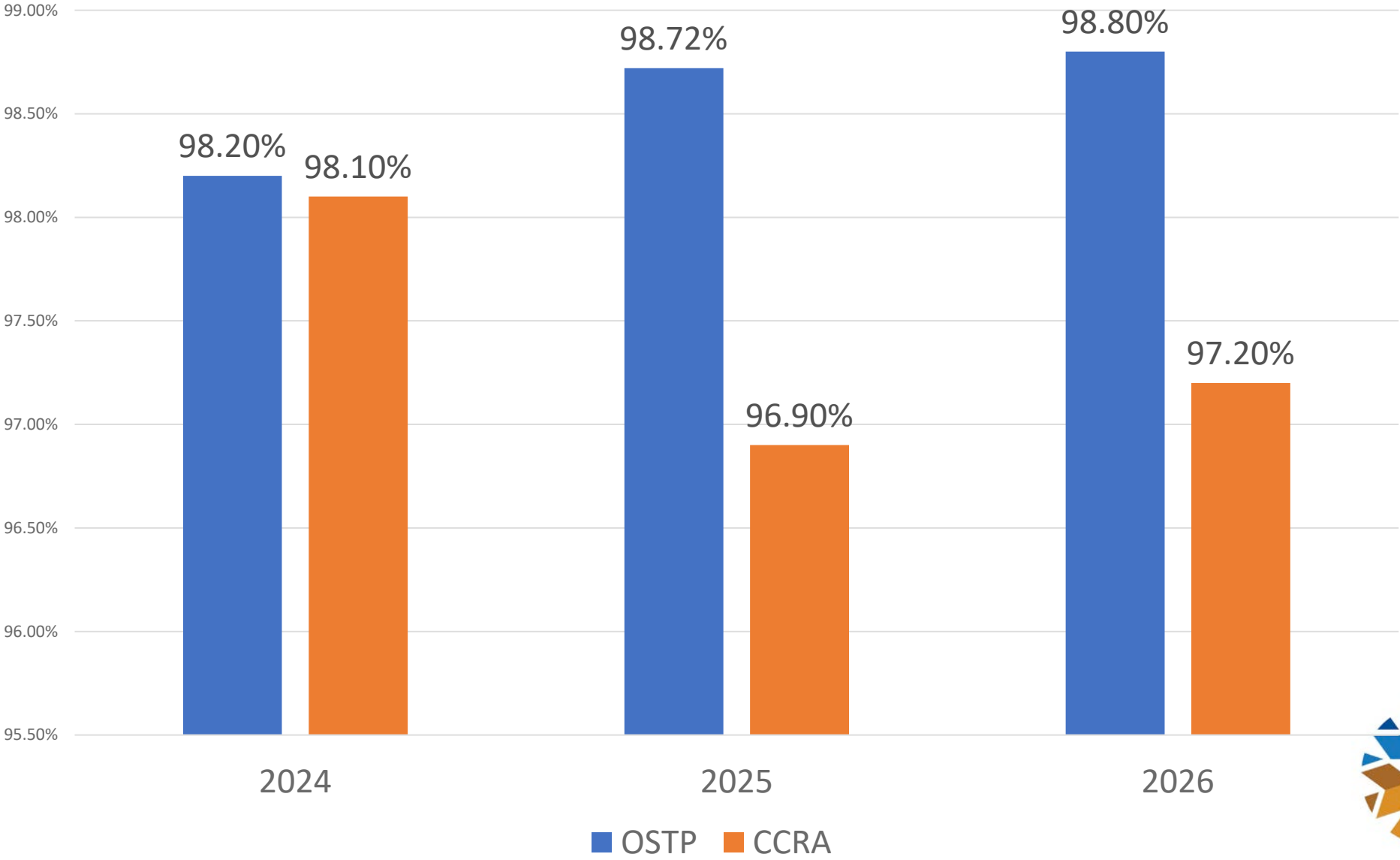


Spring 2026 Online Testing Summary

- **OSTP Grades 3-8 (Math, ELA, & Science)**
 - ✓ Total number of tests scheduled: 785,707
 - ✓ Total number of tests completed: 776,241
 - ✓ Percentage of test completion: 98.8%
- **CCRA Grade 11 (Science & U.S. History)**
 - ✓ Total number of tests scheduled: 104,843
 - ✓ Total number of tests completed: 101,872
 - ✓ Percentage of test completion: 97.2%



Spring 2026 Percentage of Tests Completed



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Spring 2026 Online Testing Fast Facts

- Operational Test with highest scheduled rate:
 - Grade 7 ELA (49,599 tests scheduled with 48,975 completed)
- Operational Test with highest completion rate:
 - Grade 4 ELA (49,497 tests scheduled with 49,122 completed)
- Breach Test with highest scheduled rate:
 - Breach Grade 5 Writing Prompt (290 tests scheduled with 287 completed)
- Day with highest testing:
 - April 21st with 136,537 tests started and 135,911 completed.
- Most active testing week of the window:
 - April 20th – April 24th over 415,105 tests completed

Second year in a row! WOW

Second year in a row! WOW



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Risk Mitigation

❖ Site Readiness Testing

- 1,691 Organizations
- 1,026 Participated (~60.67%)
- 812 Certified



- ## ❖ Updates to student testing devices, as outlined in the technology guide, are critical to ensure the proper functionality of the testing platform. This ensures students have the best testing experience.

Breach Administrations

2023 Breach		2024 Breach		2025 Breach		2026 Breach	
Total	673	Total	800	Total	698	Total	953



Operating System Usage

2026 Spring Technology Guidelines

Operating System	Version
Windows	11 (23H2; 24H2; 25H2)
macOS	14.7, 15.5, 26 (64-bit only)

2026 Spring Operating Systems Used

Windows OS	Device Counts	Mac OS	Device Counts
Windows 7.0.0	9	Mac 10	5,735
Windows 8.0.0	12	Mac 13	12
Windows 10.0.0	1,715	Mac 14	58
Windows 14.0.0	129	Mac 15	1,410
Windows 15.0.0	605	Mac 26	639
Windows 19.0.0	6,889		



Operating System Usage

2026 Spring Operating Systems Used

Chrome OS High Level	Total Devices
Chrome OS 102-120	9
Chrome OS 121	64
Chrome OS 122	20
Chrome OS 123	11
Chrome OS 124	24
Chrome OS 125	5
Chrome OS 126	381
Chrome OS 127	14
Chrome OS 128	32
Chrome OS 129	8

Chrome OS High Level	Total Devices
Chrome OS 130	35
Chrome OS 131	249
Chrome OS 132	2,321
Chrome OS 133	60
Chrome OS 134	153
Chrome OS 135	619
Chrome OS 136	185
Chrome OS 137	929
Chrome OS 138	21,562
Chrome OS 139	451

Chrome OS High Level	Total Devices
Chrome OS 140	1,779
Chrome OS 141	848
Chrome OS 142	607
Chrome OS 143	1,555
Chrome OS 144	18,933
Chrome OS 145	3,948
Chrome OS 146	31,052
Chrome OS 147	287
Chrome OS 148	14

27 versions of Chrome OS were used for OSTP testing on over 86,155 devices.

ChromeOS Supported for OSTP Testing

Chrome OS Long-Term Support (LTS) **132+**

Chrome OS Stable Channel **138+**



CCRA Reporting Key Dates

Preliminary Data in the OSTP Portal	5/27/26
Preliminary Data in the Parent Portal	6/3/26
Final Reports in the OSTP Portal	7/30/26
Final Reports in the Parent Portal	8/6/2026
*For districts being monitored, all monitoring documents are due June 12, 2026	



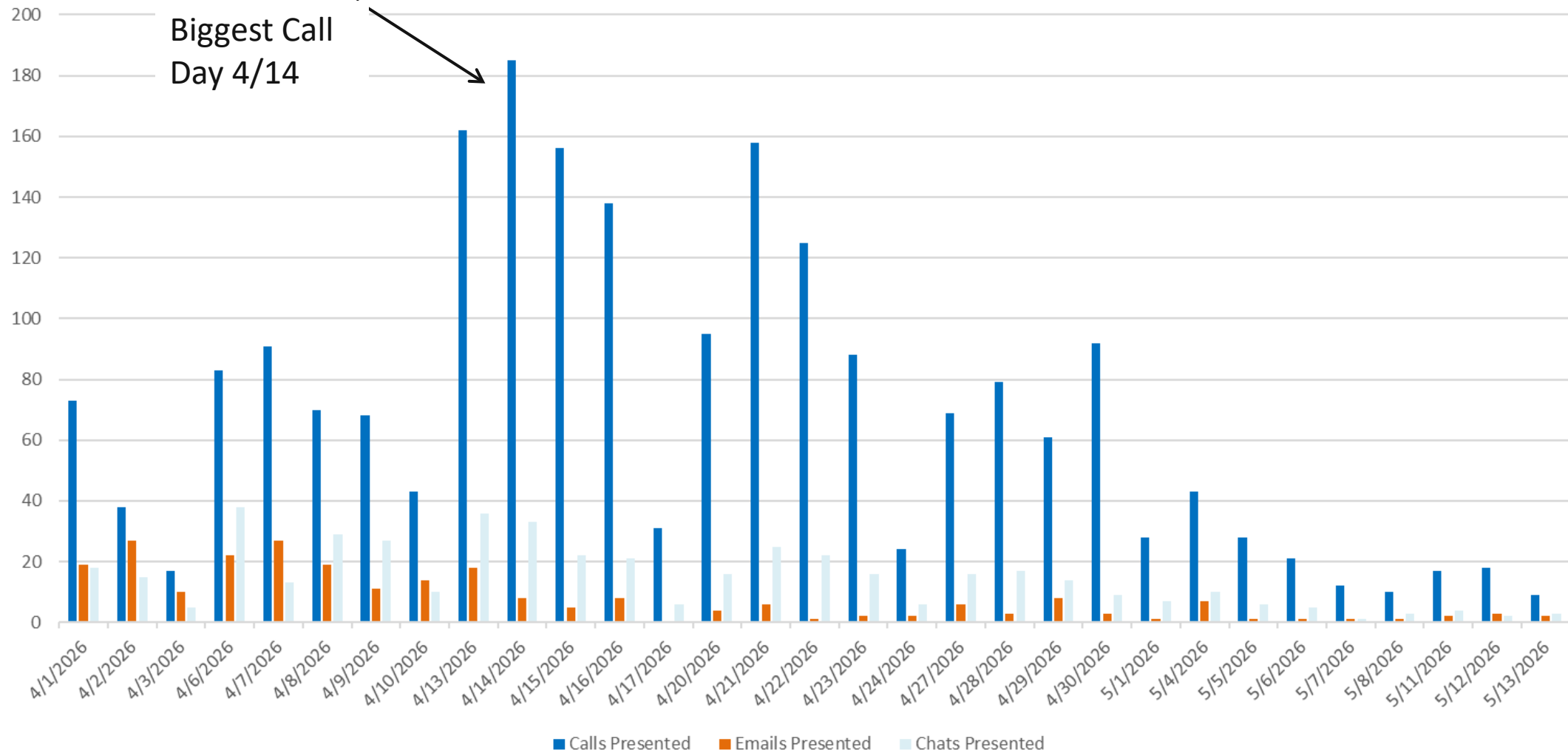
OSTP Reporting Key Dates

Preliminary Data in the OSTP Portal	6/2/2026
Preliminary Data in the Parent Portal	6/9/2026
Final Reports in the OSTP Portal	7/30/2026
Final Reports in the Parent Portal	8/6/2026
*For districts being monitored, all monitoring documents are due June 12, 2026.	



Service Desk Calls

Service Desk Contacts (Phone, Email, Chat)
CCRA: Science & US History: April 1 - April 30, 2026
OSTP Grade 3-8: April 13 - May 13, 2026



Service Desk Calls

Ticket Categories by Volume

Category	IT	% of Total
Assessments		65%
Users / Students		19%
Orders / Shipping		6%
Feedback		5%
Documentation / Training		4%
Reporting / Scoring		1%
IT		0%
Organizations / Institutions		0%
Grand Total		100%

Ticket Sub-Categories by Volume

Sub-Category	IT	% of Total
Schedule/Manage Test Session		20%
Unlock Test		14%
Student Test Status		13%
Test Navigation/Submission		9%
Tools and Accommodations		8%
General		8%
Student Login		8%
Student Enrollment/Transfer		7%
Policies and Procedures		7%
Site Setup/Readiness		6%
Grand Total		100%

Test Material Shipments 2026

- CCRA 31 boxes shipped to 15 districts
- OSTP 5,420 boxes shipped to 544 districts

Moving Forward

- **Issue:** Some districts and schools reported challenges with the new 2026 Chrome PWA application.
- **Moving Forward:** SDE, Cognia, and eMetric are enhancing support plans to help districts and schools prepare for 2027 testing in advance.
 - A dedicated Chrome PWA technology webinar will be offered, focusing on installation, troubleshooting guidance and key reminders.
 - Regular email communications will continue to be sent to DTCs and ITCs, with all messages and meeting recordings also available on the OK Help and Support page.
 - Cognia and eMetric welcome feedback to further strengthen training and support for the field. Please let us know what you need!

Moving Forward

- **Issue:** During the first two days of the OSTP 2026 testing window, a programming issue resulted in the unavailability of text-to-speech for grade 5 and grade 8 writing prompts.
- **Moving Forward:** The issue was quickly identified, and standard operating procedures have been updated to ensure this does not recur in future administrations.

Moving Forward

- **Issue:** The reuse of certain 2025 paper test materials resulted in minor confusion at the district and school levels.
- **Moving Forward:** If materials are reused in the future, Cognia will share more detailed communication to better support district and school preparedness.
- **Issue:** At times, Cognia email communications may be routed to spam or junk folders.
- **Moving Forward:** During administration, DTCs are encouraged to check these folders periodically or visit the OK Help and Support page, where all messages are posted after being sent.

Moving Forward

- **Issue:** At times, Google test security form response email communications may be routed to spam or junk folders.
- **Issue:** Canvas reset account password emails did not always arrive in email inboxes. The reset password from Canvas is automated.
- **Moving Forward:** Cognia is available to support any districts or schools experiencing difficulties receiving emails from Google or Canvas. Please also check spam or junk folders, as some messages may be filtered there
- Please ensure your district is whitelisting
 - Notifications@instructure.com
 - forms-receipts-noreply@google.com

Google Test Security Forms Spring 2026

Form	Submitted Form Counts
Test Administrator	27,163
Remote Test Administrator	367
Building Principal	1,552
District Test Coordinator	373
Building Test Coordinator	1,681
Superintendent	355

TA and TP Module Training Spring 2026

- Module Training Performance Statistics
 - Courses were opened on February 23rd -May 13th, 2026.
 - Cognia closed 17 of the 20 courses based on reaching/approaching the new maximum of 3,000 learners enrolled per course.
 - TAT = 11 of the 13 courses closed
 - TPT = 4 of the 5 courses closed
 - RTARTP = 0 of 2 courses closed
 - Enrollments = 51,373
 - Completed Certifications = 46,681
 - We peaked on March 23rd , enrolling 4,445 learners on that day.
 - This averages 185 enrollments per hour of 3 enrollments per minute.



Thank You!

Cognia is a global nonprofit that has the knowledge to help schools improve outcomes for all learners.



ACT[®] Spring 2026 Testing Overview & Discussion

Oklahoma



ACT Spring Statistics

SITES:

- 474 Oklahoma Schools administered The ACT

TESTING:

- Over 51,650 students successfully tested online
 - 382 Total Irregularity Reports logged
 - 2,779 students in those irregularity reports
 - 14 Prohibited Behaviors reports
 - 6 Misadministrations



ACT[®]

ACT Accommodations Requests & Statistics (Fall & Spring Combined)

- 5,793 Accommodation Requests Received
 - Only 522 requests were denied
- 762 Requests for EL Supports
 - Only 17 of these requests were denied

Top reasons Accommodations Requests are Denied or Only Partially Approved

1. A requested accommodation conflicts with a previously or currently approved accommodation and cannot be approved.
2. The requested testing accommodation must be regularly used in the classroom for tests, and confirmed on the examinee's IEP, 504 or Official Accommodation Plan for in-school use.
3. The accommodations being requested may be provided to the examinee on a locally approved basis during the state or district-wide administration of the ACT.
4. The requested accommodation is not listed on the examinee's IEP, 504 Plan or official accommodations plan.

Email Communications

- ACT sent 12 emails from October through April
- Over 99% of our communications were delivered
- Around 57% of all communications were opened/viewed



Customer Service Statistics

- Average total HANDLE times for September – April was **12 minutes 48 seconds** per call.
- A total of **2,491** calls from Oklahoma from September to May.



Online Testing

- Overall, a very successful testing experience in Oklahoma
- Nearly all technical issues could have been prevented by completing the site readiness steps according to ACT guidelines
- 16,836 tests were successfully completed in the first test window. 33,581 in the second test window.
- Oklahoma still leads all ACT contracts with total online testing percentage



Most Common Errors	How To Avoid
3005 - Another application attempted to take control away from TestNav	Disable all automatic application launching per p. 3 of the Technical Guide.
1009 - Network Connection issue	While this can happen unexpectedly, ACT has wireless network best practices listed on p. 18 of the Technical Guide to help minimize interruption.
8026 - Unable to connect to the proctor caching computer. Please contact your administrator.	This can be detected through both the App Check and the Mock Administration.
3105 - Chromebook attempting to use app but is not in kiosk mode	Follow Chromebook setup instructions, starting on p. 20 of the Technical Guide.
8029 - App is out of date	Be sure to download the latest version. If the app is already on the student machine, check to ensure it's the latest version.



ACT Reporting

REPORTS ARE POSTED IN ONLINE REPORTING ONLY

- Aggregate reporting and data files will be posted in ACT online reporting (success.act.org). They will not be mailed.
- **Initial** District level data will be posted by June 1, 2026 for download
- **Final** data file will be posted no later than June 12, 2026 for download
 - *Note: this file will overwrite the June 1st file in the system*
- District and School level aggregate reports will be posted no later than June 12, 2026
- All reports should be downloaded and saved locally for your use

What Worked and What Didn't?

Emails from ACT

ACT Customer Support Call Centers

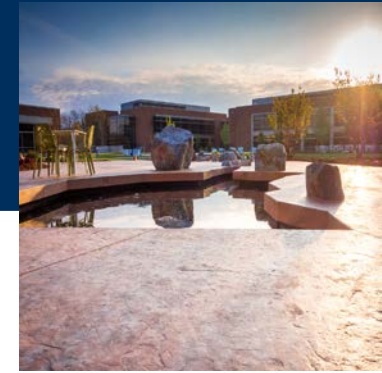
ACT OK Website

Training Webinars

Schedule of Events document

Test Administration manuals and instructions





Thank you for ALL that you do!

Another
ACT Testing
Year is in
the Books!

Great
Job!